



SUPPLEMENTAL / BID BULLETIN
UNIVERSITY OF THE PHILIPPINES MANILA
The Health Sciences Center
Bids and Awards Committee 1
Taft Avenue, Manila
Trunk Line No. 8554-8400 Local 3014/3015



BID BULLETIN NO. 2021-100

**for the Supply, Delivery, Installation and Commissioning of
a One (1) Lot Cloud-Based Endpoint Security Solutions
13 October 2021**

Pursuant to Section 22.5.1 of the 2016 Revised Implementing Rules and Regulations of Republic Act No. 9184, the Bids and Awards Committee 1 is issuing this bid bulletin to modify or amend the following items in the Bid Documents in response to / to address the request / clarification of the prospective bidder/s who attended the 2nd pre-bid conference held on 1 October 2021:

A. Amendment

1. *The project title should be modified as:*

From	To
SUPPLY, DELIVERY, INSTALLATION AND COMMISSIONING OF A ONE (1) LOT CLOUD-BASED ENDPOINT SECURITY SOLUTIONS	SUPPLY, DELIVERY, INSTALLATION AND COMMISSIONING OF A ONE (1) LOT CLOUD-BASED ENDPOINT SECURITY SOLUTIONS <u>(ANTI-VIRUS SOFTWARE)</u>

2. *The following Specifications should be corrected and updated as follows:*

Item No.	Description	Remarks
1	Supported Client Operating Systems for Windows: Windows 10 with backward capability (and future Windows versions thereafter)	Please refer to Terms of Reference under Technical Specifications #1
2	Length of contract: One (1) year	Please refer to Terms of Reference under Terms and Conditions #5
3	Managed agent must be able to protect against malware, PUP, ransomware, exploits and automatically repair and remediate broken or malicious registries.	Please refer to Terms of Reference under Technical Specifications #2
4	Managed agent can run actively in parallel alongside any Antivirus. A recent 12-month report proving this must be shared. Managed agent ransomware rollback capability should not be OS dependent and should cover minimally 80Mb individual file size for up to 72 hours of restore.	~DELETED~
5	Should have an online technical support and on-site support if needed.	Modified; Please refer to Terms of Reference under Vendor Requirement #6

3. The following should be added as Terms of Reference:

Scope:

Installation, testing and commissioning of a Cloud-Based Endpoint Security Solution for One Thousand One Hundred (1,100) computer units of PGH.

Technical Specifications:

1. Supported Client Operating Systems for Windows: Windows 10 with backward capability (and future Windows versions thereafter)
2. Managed agent must be able to protect against malware, PUP, ransomware, exploits and automatically repair and remediate broken or malicious registries.
3. Cloud console should allow easy renaming of endpoints with alias that allows for better identification.
4. Local Deployment tool to be provided by the vendor.
5. Cloud console should support Local Syslog configuration and appoint a managed agent to forward all logs locally without additional server.
6. Cloud console and dynamic sandbox investigation must support a minimal file size of 60 MB.
7. Cloud console has mandatory integrated workflow supporting administrative response including isolating endpoints, remediating malware, rollback from ransomware, whitelisting known business applications.
8. Local reporter should be as an add-in to Microsoft Excel, so no additional server setup is required, and no additional cost is incurred.
- ~~9. Managed agent must be able to protect against malware, PUP, ransomware, exploits and automatically repair and remediate broken or malicious registries.~~

Terms and Conditions:

1. Delivery period - ~~30 calendar days~~ **90 calendar days** upon receipt of Notice of Award (NOA) and/or Notice to Proceed (NTP) and/or Purchase Order (P.O.)
2. Other inclusions- License keys, media kit, documentation in hard and soft copies (as applicable), installation, configuration, and testing
3. Three-day Basic Knowledge Transfer- training for five (5) technical staff
4. Acceptance Parameters- Visual inspection and functional testing
5. Contract/License Period- Twelve (12) months, renewable annually

Vendor Requirements:

1. Must show proof of experience as a global security provider with at least five (5) years of industry-grade implementation experience.
2. Must be in the ~~Leaders quadrant of the~~ Latest **Quadrant of** Gartner Magic Quadrant for Endpoint Protection Platforms.
3. Certification of Distributorship/Dealership.
4. Must have local implementation experience.
5. Client References – Submit vendor's single largest contract and two (2) other client references indicating, i.e. name of company, contact person, position, contact numbers and Client Certificate of Performance Evaluation (CCPE) with a minimum rating of Satisfactory.
6. 24x7 Help Desk and Technical Support – Provide after-sales maintenance, support, product enhancement and free software upgrades for the duration of the contract

General Contract Conditions:

In addition to relevant provisions of RA 9184, the following shall be considered additional contract conditions:

1. **Contract Documents**

The complete contract between the Contractor and the PGH includes the following documents as applicable: the advertisement for bids, the complete Request for Proposal (or this Terms of Reference), the bid of the Contractor and its acceptance by the PGH, the Contractor's Bid Bond, the contract and all amendments thereto. Any of these documents shall be interpreted to include all provisions of other documents as though fully set forth therein.

2. Liquidated Damages

Time is of the essence for completion of this project. It would be difficult or impractical to determine actual damages arising from the Contractor's failure to complete the service within the specified installation time. Therefore, if through no fault of the PGH, the Contractor fails to complete the installation within the period specified in the contract, then the Contractor shall pay the PGH liquidated damages computed in accordance with the provisions of RA 9184. Liquidated damages may be deducted by the PGH from monies due the Contractor under the contract.

3. Contract Period

This agreement shall remain in effect for a period of twelve (12) months from the effectivity date unless otherwise pre-terminated by either party in writing thirty (30) days prior to expiry of this agreement. This agreement may be extended at the option of the client, or renewed for an additional period subject to terms mutually agreeable to both parties.

4. Termination for Cause

Either party may terminate this Agreement for cause as follows:

Upon providing written notice to the other party if the other party breaches any material term or condition of this Agreement and such breach remains uncorrected for thirty (30) days following the written notice from the non-breaching party specifying the breach; or by providing written notice to the other party at any time if the other party (a) terminates or suspends its business; (b) becomes subject to any bankruptcy or insolvency; (c) becomes insolvent or subject to direct control by a trustee, receiver or similar authority; or (d) has wound up or liquidated, voluntarily or otherwise.

5. Effect of Termination

In the event of termination of this Agreement for any reason:

The Client shall remain liable to Provider for all service fees accrued prior to such termination. The provisions of Data Privacy and Confidentiality shall survive the termination of this Agreement.

6. Basis of Award

The evaluation of the bids and proposals and ultimately the vendor award is based on several criteria. These include product quality, total cost, delivery requirements, vendor service capabilities, warranties, the vendor's financial stability, the vendor's acceptance of the PGH terms and conditions, the qualifications and experience of the bidder and its employees, and any other relevant factors that should be considered.

7. Confidentiality

Provider agrees that it is absolutely prohibited to disclose, release, sell information, or allow other parties to obtain a copy of any data from the system for any purpose other than that permitted or as required by law.

8. Data Ownership

Provider agrees that all the Client's data that are in Provider's care or custody are rightfully owned by the Client even after the termination of this Agreement. Upon termination or expiration of the Agreement, Provider shall turn over all data to the Client and destroy and not retain any copy thereof.

4. *Change on the schedule of dropping and opening of bids:*

Activity	From	To
Submission of Bids	22 October 2021 9:00 AM	29 October 2021 9:00 AM
Opening of Bids	22 October 2021 9:30 AM	29 October 2021 9:30 AM

B. Clarification/s:

Concern	Remarks
Clarification on Scope of Project regarding the 1,100 computer units to be installed, if it consists of Desktop and Laptops only	Desktop and Laptops only
Clarification on the Technical Reference Item IV.5 for the acceptable retention period of the syslog of the cloud-based endpoint	At least thirty (30) days retention period
Clarification on the Terms and Conditions item #2 for the Other Inclusions concerning the media kits, license keys and etc. of the application and the existing Cloud-based endpoint solution in the PGH	Media Kits should consist of the following: <ul style="list-style-type: none"> - Manual - Burned copy of installer - Hard copy of license key (if there are any) There are no existing Cloud-Based Endpoint Security in PGH
Clarification if end-user has an existing provisioning tool or AD	There are no existing Active Director (AD)
Inquiry on the SLCC item A if we accept non-cloud based endpoint solutions	The cloud-based solution is the only acceptable solution as non-cloud will require a physical server that could affect delivery period.
Clarification on Technical Specifications on easy renaming of endpoints proposing for a custom tags and labels	The software should not be strict with the naming schemes. Custom tags and labels should be a feature on the cloud console / management console.
Inquiry on Vendor Requirements on the provision of at least five (5) years of industry grade implementation experience	The requirement will justify the Vendors credibility / legitimacy

This shall form an integral part of the Bid Documents.

For the information and guidance of all concerned.

~Sgd.~

Dean LEONARDO R. ESTACIO, Jr., PhD
Chairperson, Bids and Awards Committee 1

Received by the Bidder:

Signature over Printed Name

Name of Company

Date