

The Server Room is located on the ground floor where the server rack and telecommunications rack (or open bay rack) including all of its components are installed.

The Server Room should be fully air-conditioned 24x7 and temperature should be maintained between 18-25 degrees Celsius.

An overhead ladder rack may be installed and will be used to run cables to the free standing server cabinets and the open bay rack. It may also be used for running power lines for the equipment and devices.

D. Main Distribution Frame (MDF)

The MDF is located on the ground floor within the server room and shall have a telecommunication rack with terminal/punch (110) blocks for the telecommunications providers and shall terminate to the patch panel mounted on the IDF ground floor or to the PABX System's C.O. ports.

A 100-pair 110-type wiring block shall be provided and installed rackmount or wall mount.

E. Intermediate Distribution Frame (IDF)

An IDF rack or open bay rack shall be installed to the electrical rooms on each floor and accommodate the patch panels and network switches.

There will be separate patch panels installed for voice and data. It is suggested that the voice patch panels will be installed on top of the data patch panels with cable managers in-between.

F. Server Rack

The server rack shall accommodate the active network components, PABX, CCTV recorder (DVR/NVR), Nurse Station control station (if needed), Public Address amplifier and other servers or components (if any).

G. Category-6 Universal Patch Panels

Category-6 patch panels shall provide connectivity from MDF/IDF to individual Information Outlet. Patch panels are also used for the uplink/cascade cabling connections between floors..

Category-6 patch cables shall be used for interconnections between patch panels and active network components.

All terminated ports of each patch panel must be properly labeled corresponding to the port number of the information outlet.

H. Category-6 Universal Information Outlet

Voice and data drops on each specified locations shall consist of two (2) four-pair Category-6 UTP cables, one designated for voice and the other for data. All 8-wires of each UTP cable should be terminated whether assigned for voice or data.

Typical installation will be on a duplex combination (2-gang) faceplate consisting of two (2) Category-6 RJ-45 type, modular, and eight conductors, outlets configured and terminated as per TIA/EIA T568B jack designation.

The client shall be consulted prior to installation and termination of each information outlets for special combination of voice and data ports.

Typical installation height for the voice and data outlets shall be 0.3 meter AFF, whereas 1-gang outlets for Wireless Access Points and CCTV cameras shall be installed on the ceiling. Contractor shall refer to the separate sheet for port assignment schedule on each port's installation height.

It is ideal to place the Information Outlets near or beside an electrical outlet with ample spacing, thus coordination with the electrical contractor is necessary during installation.

All ports must be properly labeled based on its assigned port number.

I. Active Components

All active components including network switches, PABX, wireless access points and controller, UTM/NGFW device, CCTV video displays and recorder (DVR/NVR), should be properly commissioned and programmed as per client's initial preference.

All active components listed above shall be capable of interconnecting to the UP Manila Campus' Network.

Contractor shall document, prepare and submit all configurations to the client prior to testing. The documents shall include all login details and security key/password/passphrase.

1.3.4 Training

Contractor shall provide training prior to the acceptance phase.

Client shall also prepare the list of personnel that will be trained.

Training shall include the operations and maintenance (O&M) of the voice and data cabling infrastructure which may include the troubleshooting, reconfiguration, re-patching, re-termination and management of the passive and active components, including network management configurations..

1.3.5 Testing

All components, both passive and active shall be tested prior to acceptance. Field test equipment may be provided by the contractor if such test equipment is not available from the client. The field test equipment must be calibrated and operated according to manufacturer instructions.

The compliance criteria shall be a "PASS" for all of the tests listed on the testing document or punch list.

Any cable run not meeting minimal requirements must be repaired or replaced, and then re-tested for compliance.

It is recommended to provide a spreadsheet form for the test results. Included on the test result for each station cable should be the outlet number, floor number and room name. Cable lengths (if applicable), may also be indicated on each item.

As-built drawings shall be prepared and submitted by the contractor indicating all outlets' location and number. The As-built drawings should be prepared, printed and provided on an optical disk or other storage media like USB memory stick or SD card.

1.3.6 Acceptance

Acceptance includes all passive and active components and as well as the cabling infrastructure installed, tested and matched the technical specifications provided.

An inspector or representative may be assigned for a preliminary walkthrough with the installation contractor to perform checks for installation quality and accurate performance of the work.

1.3.7 Warranty

The Contractor shall provide a system warranty covering the installed cabling system against defects in workmanship, components, and performance, and follow-on support after project completion.

The Contractor shall warrant the cabling system against defects in workmanship for a period of three (3) years from the date of system acceptance. The warranty shall cover all labor and materials necessary to correct a failed portion of the system and to demonstrate performance within the original installation specifications after repairs are accomplished.

The Contractor shall facilitate at least a 20-year system performance from the manufacturer. An optional extended component warranty may be required and shall be provided which warrants functionality of all cabling system components used in the system for 20-years from the date of acceptance. The performance warranty shall warrant the installed backbone and horizontal copper cabling system.

1.4 CCTV System

1.4.1 Part 1 General

NOTE: This section will be used in conjunction with the Sections for: INTERIOR DISTRIBUTION SYSTEM; OVERHEAD TRANSMISSION AND DISTRIBUTION; UNDERGROUND ELECTRICAL DISTRIBUTION; BUILDING TELECOMMUNICATIONS CABLING SYSTEM; ELECTRONIC SECURITY SYSTEM; and any other guide specification sections required by the design.

1.4.1.1 References

The publications listed below form a part of this specification to the extent referenced. The publications are referred to within the text by the basic designation only.

CONSUMER ELECTRONICS ASSOCIATION (CEA)
CEA 170 (1957) Electrical Performance Standards -
Monochrome Television Studio Facilities

ELECTRONIC COMPONENTS ASSOCIATION (ECA)
ECA EIA/ECA 310 (2005) Cabinets, Racks, Panels, and
Associated Equipment

INSTITUTE OF ELECTRICAL AND ELECTRONICS ENGINEERS (IEEE)
IEEE 142 (2007) Recommended Practice for Grounding
of Industrial and Commercial Power Systems
- IEEE Green Book

IEEE C2 (2012; Errata 2012; INT 1-4 2012; INT 5-7
2013) National Electrical Safety Code

IEEE C62.41.1 (2002; R 2008) Guide on the Surges
Environment in Low-Voltage (1000 V and
Less) AC Power Circuits

IEEE C62.41.2 (2002) Recommended Practice on
Characterization of Surges in Low-Voltage
(1000 V and Less) AC Power Circuits

NATIONAL ELECTRICAL MANUFACTURERS ASSOCIATION (NEMA)
NEMA 250 (2008) Enclosures for Electrical Equipment
(1000 volts Maximum)

NATIONAL FIRE PROTECTION ASSOCIATION (NFPA)
NFPA 70 (2014; AMD 1 2013; Errata 1 2013; AMD 2
2013; Errata 2 2013) National Electrical
Code

TELECOMMUNICATIONS INDUSTRY ASSOCIATION (TIA)
TIA-232 (1997f; R 2012) Interface Between Data
Terminal Equipment and Data
Circuit-Terminating Equipment Employing
Serial Binary Data Interchange

U.S. NATIONAL ARCHIVES AND RECORDS ADMINISTRATION (NARA)
47 CFR 15 Radio Frequency Devices

UNDERWRITERS LABORATORIES (UL)
UL 1492 (1996; Reprint Jul 2013) Audio-Video
Products and Accessories

1.4.1.2 Submittals

The University of the Philippines, College of Medicine - Medical Sciences Building's (UPCM-MSB) (as the Client) approval is required for submittals with a "G" designation; submittals not having a "G" designation are for Contractor Quality Control approval. When used, a designation following the "G" designation identifies the office that will review the submittal for the Client.

SUBMITTAL PROCEDURES:

SD-01 Preconstruction Submittals
Report Documenting Changes to the Site

Predelivery Test Procedures

Site Survey Report[; G][; G, []]

SD-02 Shop Drawings

Graphics[; G][; G, []]

As-built Drawings[; G][; G, []]

SD-03 Product Data

CCTV Technical Data Packages

Training Documentation[; G][; G, []]

Software Updates[; G][; G, []]

Copies of the Audio-Visual Materials[; G][; G, []]

SD-06 Test Reports

Performance Verification Test[; G][; G, []]

Endurance Test Procedures[; G][; G, []]

Test Procedures and Reports

Original Copies of all Test Data[; G][; G, []]

Report Describing All Results[; G][; G, []]

SD-07 Certificates

Supplemental Quality Control

Letter of Certification

SD-08 Manufacturer's Instructions

Group V Technical Data Package

SD-10 Operation and Maintenance Data

Operation and Maintenance Manuals

Operator's Training Report

SD-11 Closeout Submittals

Data Entry[; G][; G, []]

1.4.1.3 Quality Assurance

1.4.1.3.1 Pre-delivery Testing

Perform pre-delivery testing, and adjustment of the completed CCTV system. Provide all personnel, equipment, instrumentation, and supplies necessary to perform all testing. Written notification of planned testing shall be given to the Client at least 14 days prior to the test, and in no case shall notice be given until after the Contractor has received written approval of the specific test procedures.

1.4.1.3.2 Test Procedures and Reports

Test procedures shall explain, in detail, step-by-step actions and expected results demonstrating compliance with the requirements of the specification. Test reports shall be used to document results of the tests. Reports shall be submitted to the Client within 7 days after completion of each test.

1.4.1.3.3 As-Built Drawings

Maintain a separate set of drawings, elementary diagrams and wiring diagrams of the CCTV system to be used for as-built drawings. This set shall be accurately kept up to date with all changes and additions to the CCTV system and shall be delivered to the Client with the final endurance test report. In addition to being complete and accurate,

this set of drawings shall be kept neat and shall not be used for installation purposes. Upon completion of the final system drawings, a technical representative of the Client will review the final system work with the Contractor. If the final system work is not complete, the Contractor will be so advised and shall complete the work as required. Final drawings submitted with the endurance test report shall be finished drawings on mylar or vellum, and as AutoCAD electronic files on optical disk or other storage medium like USB stick or SD card.

1.4.1.4 Delivery of Technical Data and Computer Software

All items of computer software and technical data (including technical data which relates to computer software), which are specifically identified in this specification shall be delivered strictly in accordance with the CONTRACT CLAUSES, SPECIAL CONTRACT REQUIREMENTS, Section for SUBMITTAL PROCEDURES, and in accordance with the Contract Data Requirements List CDRL. All data delivered shall be identified by reference to the particular specification paragraph against which it is furnished. If the CCTV system is being installed in conjunction with an ESS, the CCTV Technical Data Packages shall be submitted as part of the Technical Data Packages for Section for ELECTRONIC SECURITY SYSTEM.

1.4.1.4.1 Group I Technical Data Package

System Drawings

The data package shall include the following:

- a. System block diagram.
- b. CCTV system console installation, block diagrams, and wiring diagrams.
- c. Security center CCTV equipment installation, interconnection with console equipment, block diagrams and wiring diagrams.
- d. Remote control/monitoring station installation, interconnection to security center including block diagrams and wiring diagrams.
- e. Camera wiring and installation drawings.
- f. Pan/tilt/zoom mount wiring and installation drawings (optional).
- g. Interconnection with video signal transmission system, block diagrams and wiring diagrams.
- h. Surge protection device installation.
- i. Details of interconnection with ESS.

Manufacturers' Data

The data package shall include manufacturers' data for all materials and equipment and security center equipment provided under this specification.

System Description and Analyses

The data package shall include complete system descriptions, analyses and calculations used in sizing the equipment required by these specifications. Descriptions and calculations shall show how the equipment will operate as a system to meet the performance of this specification. The data package shall include the following:

- a. Switcher matrix size.

- b. Camera call-up response time.
- c. System start up and shutdown operations.
- d. Switcher programming instructions.
- e. Switcher operating and maintenance instructions.
- f. Manuals for CCTV equipment.
- g. Data entry forms.

Software Data

The data package shall consist of descriptions of the operation and capability of system and application software as specified.

Overall System Reliability Calculations

The data package shall include all manufacturer's reliability data and calculations required to show compliance with the specified reliability. The calculations shall be based on all CCTV equipment associated with one camera circuit and the console CCTV equipment, excluding the data transmission media (DTM).

Certifications

All specified manufacturer's certifications shall be included with the data package.

Key Control Plan

Provide a key control plan as specified in the Section for ELECTRONIC SECURITY SYSTEM.

1.4.1.4.2 Group II Technical Data Package

Verify that site conditions are in agreement with the design package. Submit to the Client a report documenting changes to the site, or conditions that affect performance of the system to be installed. For those changes or conditions which affect system installation or performance, provide (with the report) specification sheets, or written functional requirements to support the findings, and a cost estimate to correct the deficiency. Do not correct any deficiency without written permission from the Client.

1.4.1.4.3 Group III Technical Data Package

Prepare test procedures and reports for the predelivery test. Submit the predelivery test procedures, in PART 2, to the Client for approval. Schedule the predelivery test after receipt of written approval of the predelivery test procedures. The final predelivery test report shall be delivered after completion of the predelivery test.

1.4.1.4.4 Group IV Technical Data Package

Prepare test procedures and reports for the performance verification test and the endurance test. Deliver the performance verification test and endurance test procedures to the Client for approval. Schedule the tests after receipt of written approval of the test procedures. Provide a report detailing the results of the field test and a video tape as specified in paragraph "Contractor's Field Testing." The final performance verification and endurance test report shall be delivered after completion of the tests.

Operation and Maintenance Manuals

A draft copy of the operation and maintenance manuals, as specified for the Group V technical data package, shall be delivered to the Client prior to beginning the performance verification test for use during site testing.

Training Documentation

Lesson plans and training manuals for the training phases, including type of training to be provided with a sample training report, and a list of reference material, shall be delivered for approval.

Data Entry

Enter all data needed to make the system operational. Deliver the data to the Client on data entry forms, utilizing data from the contract documents, field surveys, and all other pertinent information in the Contractor's possession required for complete installation of the data base. Identify and request from the Client, any additional data needed to provide a complete and operational CCTV system. The completed forms shall be delivered to the Client for review and approval at least 90 days prior to the Contractor's scheduled need date.

Graphics

Where graphics are required and are to be delivered with the system, create and install all graphics needed to make the system operational. Graphics shall have sufficient level of detail for the system operator to assess the alarm. Supply hard copy, color examples at least 203.2 by 254.0 mm 8 by 10 inches in size, of each type of graphic to be used for the completed CCTV system. If the video switcher does not use a monitor for display of system information, provide examples of the video annotation used for camera identification. The graphics examples shall be delivered to the Client for review and approval at least 90 days prior to the Contractor's scheduled need date.

1.4.1.4.5 Group V Technical Data Package

Final copies of each of the manufacturer's commercial manuals arranged as specified bound in hardback, loose-leaf binders, shall be delivered to the Client within 30 days after completing the endurance test. The draft copy used during site testing shall be updated prior to final delivery of the manuals. Each manual's contents shall be identified on the cover. The manual shall include names, addresses, and telephone numbers of each subcontractor installing equipment and systems, and nearest service representatives for each item of equipment for each system. The manuals shall have a table of contents and tab sheets. Tab sheets shall be placed at the beginning of each chapter or section and at the beginning of each appendix. The final copies delivered after completion of the endurance test shall include all modifications made during installation, checkout, and acceptance. The number of copies of each manual to be delivered shall be as specified.

Functional Design Manual

The functional design manual shall identify the operational requirements for the system and explain the theory of operation, design philosophy, and specific functions. A description of hardware and software functions, interfaces, and requirements shall be included for all system operating modes.

Hardware Manual

A manual shall describe all equipment furnished, including:

- a. General hardware description and specifications.
- b. Installation and checkout procedures.
- c. Equipment electrical schematics and layout drawings.
- d. System schematics and wiring lists.
- e. System setup procedures.
- f. Manufacturer's repair parts list indicating sources of supply.
- g. Interface definition.

Software Manual

The software manual shall describe the functions of all software, and shall include all other information necessary to enable proper loading, testing and operation, including:

- a. Definitions of terms and functions.
- b. Procedures for system boot-up.
- c. Description of using the programs.
- d. Description of required operational sequences.
- e. Directory of all disk files.
- f. Description of all communications protocols, including data formats, command characters, and a sample of each type of data transfer.

Operator's Manual

The operator's manual shall explain all procedures and instructions for operation of the system including:

- a. Video switcher.
- b. Video multiplexer.
- c. Cameras and video recording equipment.
- d. Use of the software.
- e. Operator commands.
- f. System start-up and shut-down procedures.
- g. Recovery and restart procedures.

1.4.1.5 Environmental Requirements

1.4.1.5.1 Field Equipment

The cameras and all other field equipment shall be rated for continuous operation under ambient environmental conditions of minus 10.0 to 55 degrees C / 14 to 120 degrees F using no auxiliary heating or cooling equipment. Equipment shall be rated for continuous operation under the ambient environmental temperature, humidity, wind loading, ice loading, and vibration conditions specified or encountered for the installed location.

1.4.1.5.2 Security Center Equipment

Security Center and remote control/monitoring station equipment shall, unless designated otherwise, be rated for continuous operation under ambient environmental conditions of 15.6 to 29.4 degrees C / 60 to 85 degrees F and a relative humidity of 20 to 80 percent.

1.4.1.5.3 Hazardous Environment

All system components located in areas designated "Hazardous Environment" where fire or explosion hazards may exist because of flammable gases or vapors, flammable liquids, combustible dust, or ignitable fibers or flyings, shall be rated Class II, Division I, Group F, and installed according to Chapter 5 of the NFPA 70 and as shown.

1.4.1.5.4 Existing Conditions

Visit the site and verify that site conditions are in agreement with the design package. Report all changes to the site or conditions that will affect performance of the system to the Client in a report as defined in paragraph Group II Technical Data Package. Do not take any corrective action without written permission from the Client.

1.4.2 Part 2 Products

1.4.2.1 System Description

1.4.2.1.1 General

Configure the system as described and shown. All television equipment shall conform to CEA 170 specifications. Include in the system all connectors, adapters, and terminators necessary to interconnect all equipment. Supply all cabling necessary to interconnect the closed circuit television (CCTV) equipment installed in the Security Center, and interconnect equipment installed at remote control/monitoring stations. If the CCTV system is installed for use with an Electronic Security System (ESS) interface the CCTV system with the ESS.

1.4.2.1.2 System Overall Reliability Requirement

Configure and install the system, including all components and appurtenances, to yield a mean time between failure (MTBF) of at least 10,000 hours, calculated based on the configuration specified in paragraph "System Overall Reliability Calculations."

1.4.2.1.3 Power Line Surge Protection

Protect all equipment connected to AC power from surges. Equipment protection shall withstand surge test waveforms described in IEEE C62.41.1 and IEEE C62.41.2. Fuses shall not be used for surge protection.

1.4.2.1.4 Video and Sync Signal Transmission Line Surge Protection

All cable, except fiber optic cable, used for sync or video signal transmission shall include protective devices to safeguard the CCTV equipment against surges. The surge suppression device shall not attenuate or reduce the video or sync signal under normal conditions. The surge suppression device shall be capable of dissipating not less than 1500 watts for 1 millisecond, and the response time from zero volts to clamping shall not be greater than 5 nanoseconds. Fuses shall not be used for surge protection.

1.4.2.1.5 Control Line Surge Protection

All cables and conductors, except fiber optic cables, which serve as communication, control, or signal lines shall be protected against surges and shall have surge protection installed at each end. Protection shall be furnished at the equipment and additional triple electrode gas surge protectors rated for the application on each wireline circuit shall be installed within 1 m 3 feet of the building cable entrance. Fuses shall not be used for surge protection. Test the inputs and outputs in both normal mode and common mode using the following waveforms:

- a. A 10 microsecond rise time by 1000 microsecond pulse width waveform with a peak voltage of 1500 volts and a peak current of 60 amperes.
- b. An 8 microsecond rise time by 20 microsecond pulse width waveform with a peak voltage of 1000 volts and a peak current of 500 amperes.

1.4.2.1.6 Power Line Conditioners

Furnish a power line conditioner for the security console CCTV equipment. The power line conditioner used for the CCTV equipment shall be the same one as provided in the Section for ELECTRONIC SECURITY SYSTEM. The power line conditioner shall be of the ferroresonant design, with no moving parts and no tap switching, while electrically isolating the secondary from the power line side. The power line conditioner shall be sized for 125 percent of the actual connected kVA load. Characteristics of the power line conditioner shall be as follows:

- a. At 85 percent load, the output voltage shall not deviate by more than plus or minus 1 percent of nominal when the input voltage fluctuates between minus 20 percent to plus 10 percent of nominal.
- b. During load changes of zero to full load, the output voltage shall not deviate by more than plus or minus 3 percent of nominal. Full correction of load switching disturbances shall be accomplished within 5 cycles, and 95 percent correction shall be accomplished within 2 cycles of the onset of the disturbance.
- c. Total harmonic distortion shall not exceed 3.5 percent at full load.

1.4.2.1.7 Video and Control Signal Data Transmission Media

Provide a [video] [and] [data and control] signal transmission system as specified in the Section for BUILDING TELECOMMUNICATIONS CABLING SYSTEM.

1.4.2.1.8 Electrical Requirements

Electrically powered IDS equipment shall operate on 240 volt 60 Hz AC sources as shown. Equipment shall be able to tolerate variations in the voltage source of plus or minus 10 percent, and variations in the line frequency of plus or minus 2 percent with no degradation of performance.

1.4.2.1.9 Uninterruptible Power Supply

All electrical and electronic equipment in the console shall be powered from an UPS provided as specified in the Section for UNINTERRUPTIBLE POWER SUPPLY (UPS) SYSTEM ABOVE 15 kVA CAPACITY. The UPS shall be sized to provide at least 6 hours battery back-up in the event of primary failure. Batteries shall be sealed non-outgassing type.

1.4.2.2 Materials and Equipment

Provide system hardware and software components produced by manufacturers regularly engaged in the production of CCTV equipment. Units of the same type of equipment shall be products of a single manufacturer. All material and equipment shall be new and currently in production. Each major component of equipment shall have the manufacturer's name and address, and the model and serial number in a conspicuous place. Equipment located at the security center or a remote control/monitoring station shall be rack mounted as shown. Both Television and Computing devices shall comply with 47 CFR 15, Subpart B.

1.4.2.2.1 Fungus Treatment

System components located in fungus growth inductive environments shall be completely treated for fungus resistance. Treating materials containing a mercury bearing fungicide shall not be used. Treating materials shall not increase the flammability of the component or surface being treated. Treating materials shall not cause skin irritation or other injury to personnel handling it during fabrication, transportation, operation, maintenance, or during the use of the finished items when used for the purpose intended.

1.4.2.2.2 Soldering

All soldering shall be done in accordance with standard industry practices.

1.4.2.3 Enclosures

Provide metallic enclosures as needed for equipment not housed in racks or supplied with a housing. The enclosures shall be as specified or shown.

1.4.2.3.1 Interior

Enclosures to house equipment in an interior environment shall meet the requirements of NEMA 250 Type 12.

1.4.2.3.2 Exposed-to-Weather

Enclosures to house equipment in an outdoor environment shall meet the requirements of NEMA 250 Type 4X.

1.4.2.3.3 Corrosion-Resistant

Enclosures to house equipment in a corrosive environment shall meet the requirements of NEMA 250 Type 4X.

1.4.2.3.4 Hazardous Environment Equipment

All system electronics to be used in a hazardous environment shall be housed in a metallic enclosure which meets the requirements of paragraph "Hazardous Environment."

1.4.2.4 Tamper Provisions

Enclosures, cabinets, housings (other than environmental camera housings), boxes, raceways, conduits, and fittings of every description having hinged doors or removable covers, and which contain any part of the CCTV equipment or power supplies, shall be

provided with cover operated, corrosion-resistant tamper switches, arranged to initiate an alarm signal when the door or cover is moved. Tamper switches shall be mechanically mounted to maximize the defeat time when enclosure covers are opened or removed. The enclosure and the tamper switch shall function together to not allow direct line of sight to any internal components and tampering with the switch or the circuits before the switch activates. Tamper switches shall be inaccessible until the switch is activated; have mounting hardware concealed so that the location of the switch cannot be observed from the exterior of the enclosure; be connected to circuits which are under electrical supervision at all times, irrespective of the protection mode in which the circuit is operating; shall be spring-loaded and held in the closed position by the door cover; and shall be wired so that they break the circuit when the door or cover is disturbed. Tamper switches on the doors which must be opened to make routine maintenance adjustments to the system and to service the power supplies shall be push/pull-set, automatic reset type.

1.4.2.4.1 Enclosure Covers

Covers of pull and junction boxes provided to facilitate installation of the system need not be provided with tamper switches if they contain no splices or connections, but shall be protected by tack welding or brazing the covers in place. Zinc labels shall be affixed to such boxes indicating they contain no connections. These labels shall not indicate that the box is part of the security system.

1.4.2.4.2 Conduit-Enclosure Connections

All conduit-enclosure connections shall be protected by tack welding or brazing the conduit to the enclosure. Tack welding or brazing shall be done in addition to standard conduit-enclosure connection methods as described in NFPA 70.

1.4.2.5 Locks and Key-Locks Operated Switches

1.4.2.5.1 Locks

Locks shall be provided on system enclosures for maintenance purposes shall be conventional key type lock having a combination of five cylinder pin and five-point three position side bar. Keys shall be stamped "UP COLLEGE OF MEDICINE, DO NOT DUP." The locks shall be so arranged that the key can only be withdrawn when in the locked position. All maintenance locks shall be keyed alike and only two keys shall be furnished for all of these locks.

1.4.2.5.2 Key-Lock-Operated Switches

All key-lock-operated switches required to be installed on system components shall be conventional key type lock having a combination of five cylinder pin and five-point three position side bar. Keys shall be stamped "UP COLLEGE OF MEDICINE, DO NOT DUP." Key-lock-operated switches shall be two position, with the key removable in either position. All key-lock-operated switches shall be keyed differently and only two keys shall be furnished for each key-lock-operated-switch.

1.4.2.6 System Integration

When the CCTV system is installed in conjunction with an ESS, the CCTV system shall be interfaced to the ESS and shall provide automatic, alarm actuated call-up of the camera associated with the alarm zone. Equipment shall be supplied with all adapters,

terminators, cables, main frames, card cages, power supplies, rack mounts, and appurtenances as needed.

1.4.2.7 Solid State Cameras

1.4.2.7.1 High Resolution Color Camera

All electronic components and circuits shall be solid state. Signal-to-noise ratio shall not be less than 50 dB unweighted. The camera shall exhibit no geometric distortion. The lens mount shall be a C-mount, and the camera shall have a back focus adjustment. The camera shall operate from 10 to 55 degrees C / 14 to 131 degrees F without auxiliary heating or cooling, and with no change in picture quality or resolution. The camera shall operate on 60 Hz AC power, and shall be capable of operating at a voltage of 205 to 240 volts.

Solid State Image Array

The camera shall have a solid state imaging array, and the picture produced by the camera shall be free of blemishes. The camera shall provide not less than 460 lines of horizontal resolution, and resolution shall not vary over the life of the camera. The imager shall have at least 768 horizontal x 494 or higher vertical active picture elements.

Sensitivity

Camera shall provide full video output with the infrared cut-off filter installed, without camera automatic gain, and a scene reflectivity of 75 percent using an f/1.2 lens given a camera faceplate illumination at 3200K of 0.2 lux 0.2 footcandle minimum.

Camera Synchronization

The camera shall have an input for external sync, and shall automatically switch over to internal sync if external sync is not present. The camera shall also have the capability of synchronization by line-locking to the AC power line frequency at the zero crossing point, and shall provide not less than plus or minus 90 degrees of vertical phase adjustment.

Connectors

Cameras with lenses having auto iris, manual iris, or zoom and focus functions shall be supplied with connectors and wiring as needed to operate the lens functions. Video signal output connector shall be a BNC. Cameras with integral fiber optic video transmitters shall have straight-tip bayonet type fiber optic video output connectors. IP-based Cameras shall have RJ-45 ports and should support power-over-ethernet (PoE) feature. A connector shall be provided for external sync input.

Automatic Circuits

The camera shall have circuitry for through the lens (TTL) white balancing, fixed white balancing, and automatic gain control.

1.4.2.7.2 Dome Cameras

Interior Dome Camera System

An interior dome camera system shall be provided with integral camera installed and integrated into the dome housing. The camera shall meet the requirements of Paragraph: High Resolution Color Camera as shown or specified. The dome housing shall be nominally 160 mm 6 inches and shall be furnished in a pendant mount or ceiling mount

as shown. The lower dome shall be tinted acrylic and shall have a light attenuation factor of not more than one f-stop. The housing shall be equipped with integral pan/tilt complete with wiring, wiring harnesses, connectors, receiver/driver, pan/tilt control system (optional), pre-position cards, or any other hardware and equipment as needed to provide a fully functional pan/tilt dome. The pan/tilt shall have heavy duty bearings and hardened steel gears. The pan/tilt shall be permanently lubricated. The motors shall be thermally or impedance protected against overload damage. Pan movement shall be 360 degrees and tilt movement shall not be less than plus and minus 90 degrees. Pan speed shall not be less than 20 degrees per second, and tilt speed shall not be less than 10 degrees per second. There shall not be less than 64 preset positions, with positioning speeds of at least 360 degrees per second in the automatic mode, and not less than 120 degrees per second in the manual positioning mode, with a positioning accuracy of plus or minus 1/2 degree. Each set of preset position data shall include auto focus, auto iris, pan, tilt, and zoom functions. The system shall be able to automatically scan between any two electronically-set limits, and shall be able to operate in the "tour" mode covering up to all presets in a user defined sequence. The dome system shall withstand temperature ranges from minus 10 to 50 degrees C / minus 22 to 122 degrees F over a humidity range of 0 to 90 percent, non-condensing.

Exterior Dome Camera System

An exterior dome camera system shall be provided with integral camera installed and integrated into the dome housing. The camera shall have a minimum horizontal resolution of 1000 lines (color). The dome housing shall be nominally 160 mm 6 inches and shall be furnished in a NEMA 4 pendant mount, pole mount, ceiling mount, surface mount, or corner mount as shown. The housing shall be constructed to be dust and water tight, and fully operational in 100 percent condensing humidity. The housing shall be equipped with supplementary camera mounting blocks or supports as needed to position the specified camera and lens to maintain the proper optical centerline. All electrical and signal connections required for operation of the camera and lens shall be supplied. The housing shall protect the internal drives, positioners, and camera from the environment encountered for camera operation. The lower dome shall be tinted acrylic and shall have a light attenuation factor of not more than one f-stop. An integral heater, sized to maintain the lower dome above the dew point, shall be part of the camera system. The housing shall be equipped with integral pan/tilt complete with wiring, wiring harnesses, connectors, receiver/driver, pan/tilt control system, pre-position cards, or any other hardware and equipment as needed to provide a fully functional pan/tilt dome. The pan/tilt shall have heavy duty bearings and hardened steel gears. The pan/tilt shall be permanently lubricated. The motors shall be thermally or impedance protected against overload damage. Pan movement shall be 360 degrees and tilt movement shall not be less than plus and minus 90 degrees. Pan speed shall not be less than 20 degrees per second, and tilt speed shall not be less than 10 degrees per second. There shall not be less than 99 preset positions, with positioning speeds of at least 360 degrees per second in the automatic mode, and not less than 120 degrees per second in the manual positioning mode, with a positioning accuracy of plus or minus 1/2 degree. Each set of preset position data shall include auto focus, auto iris, pan, tilt, and zoom functions. The system shall be able to automatically scan between any two electronically-set limits, and shall be able to operate in the "tour" mode covering up to all presets in a user defined sequence. The dome system shall withstand temperature ranges from minus 40 to 50 degrees C / minus 40 to 122 degrees F over a humidity range of 0 to 90 percent, non-condensing.

1.4.2.8 Camera Lenses

Camera lenses shall be all glass with coated optics. The lens mount shall be a C or CS mount, compatible with the cameras selected. The lens shall be supplied with the camera, and shall have a maximum f-stop opening of f/1.2 or the maximum available for the focal length specified. The lens shall be equipped with an auto-iris mechanism unless otherwise specified. Lenses having auto iris, manual iris, or zoom and focus functions shall be supplied with connectors, wiring, receiver/drivers, and controls as needed to operate the lens functions. Lenses shall have sufficient circle of illumination to cover the image sensor evenly. Lenses shall not be used on a camera with an image format larger than the lens is designed to cover.

Lens focal lengths shall be as shown or specified in the manufacturer's lens selection tables.

1.4.2.9 Camera Housings and Mounts

The camera and lens shall be enclosed in a tamper resistant housing as specified below. Any ancillary housing mounting hardware needed to install the housing at the camera location shall be provided as part of the housing. The camera and lens contained in a camera housing shall be installed on a camera support as indicated. Any ancillary mounting hardware needed to install the support and to install the camera on the support shall be provided as part of the support. The camera support shall be capable of supporting the equipment to be mounted on it including wind and ice loading normally encountered at the site.

1.4.2.9.1 Environmentally Sealed Camera Housing

The housing shall be designed to provide a condensation free environment for camera operation. The housing shall be constructed to be dust and water tight, and fully operational in 100 percent condensing humidity. The housing shall be purged of atmospheric air and pressurized with dry nitrogen, shall be equipped with a fill valve, overpressure valve, and shall have a humidity indicator visible from the exterior. Housing shall not have a leak rate greater than 13.8 kPa 2 psi at sea level within a 90 day period. The housing shall be equipped with supplementary camera mounting blocks or supports as needed to position the specified camera and lens to maintain the proper optical centerline. All electrical and signal connections required for operation of the camera and lens shall be supplied. The housing shall provide the environment needed for camera operation, and shall keep the viewing window free of fog, snow, and ice. The housing shall be equipped with a sunshield, and both the housing and the sunshield shall be white. A mounting bracket which can be adjusted to center the weight of the housing and camera assembly shall be provided as part of the housing.

1.4.2.9.2 Indoor Camera Housing

The housing shall be designed to provide a tamper resistant enclosure for indoor camera operation. The housing shall be equipped with tamper proof latches, and shall be supplied with the proper mounting brackets for the specified camera and lens. The housing and appurtenances shall be a color that does not conflict with the building interior color scheme.

1.4.2.9.3 Interior Mount

The camera mount shall be suitable for either wall or ceiling mounting and shall have an adjustable head for mounting the camera. The wall mount and head shall be constructed of aluminum or steel with a corrosion-resistant finish. The head shall be adjustable for 360 degrees of pan, and not less than 90 degrees of tilt.

1.4.2.9.4 Low Profile Ceiling Mount

A tamperproof ceiling housing shall be provided for the camera. The housing shall be low profile and shall be suitable for replacement of 610 by 610 mm 2 by 2 foot ceiling tiles. The housing shall be equipped with a camera mounting bracket and shall allow a 360 degree viewing setup.

1.4.2.9.5 Interior Dome Housing

An interior dome housing shall be provided for each camera as shown. The dome housing shall be a pendant mount, pole mount, ceiling mount, surface mount, or corner mount as shown. The lower dome shall be black opaque acrylic and shall have a light attenuation factor of not more than 1 f-stop. The housing shall be equipped with integral pan/tilt complete with wiring, wiring harnesses, connectors, receiver/driver, pan/tilt control system, pre-position cards, or any other hardware and equipment as needed to provide a fully functional pan/tilt dome. The pan/tilt shall have heavy duty bearings and hardened steel gears. The pan/tilt shall be permanently lubricated. The motors shall be thermally or impedance protected against overload damage. Pan movement shall be 360 degrees and tilt movement shall not be less than plus and minus 90 degrees. Pan speed shall not be less than 20 degrees per second, and tilt speed shall not be less than 10 degrees per second.

1.4.2.9.6 Exterior Dome Housing

An exterior dome housing shall be provided for each camera as shown. The dome housing shall be a pendant mount, pole mount, ceiling mount, surface mount, or corner mount as shown. The housing shall be constructed to be dust and water tight, and fully operational in 100 percent condensing humidity. The housing shall be purged of atmospheric air and pressurized with dry nitrogen, shall be equipped with a fill valve and overpressure valve, and shall have a pressure indicator visible from the exterior. The housing shall be equipped with supplementary camera mounting blocks or supports as needed to position the specified camera and lens to maintain the proper optical centerline. All electrical and signal connections required for operation of the camera and lens shall be supplied. The housing shall provide the environment needed for camera operation. The lower dome shall be black opaque acrylic and shall have a light attenuation factor of not more than one f-stop. The housing shall be equipped with integral pan/tilt complete with wiring, wiring harnesses, connectors, receiver/driver, pan/tilt control system, pre-position cards, or any other hardware and equipment as needed to provide a fully functional pan/tilt dome. The pan/tilt shall have heavy duty bearings and hardened steel gears. The pan/tilt shall be permanently lubricated. The motors shall be thermally or impedance protected against overload damage. Pan movement shall be 360 degrees and tilt movement shall not be less than plus and minus 90 degrees. Pan speed shall not be less than 20 degrees per second, and tilt speed shall not be less than 10 degrees per second.

1.4.2.9.7 Exterior Wall Mount

The exterior camera wall mount shall be 406.4 mm 16 inches long, and shall have an adjustable head for mounting the camera. The wall mount and head shall be constructed of aluminum, stainless steel, or steel with a corrosion-resistant finish. The head shall be adjustable for not less than plus and minus 90 degrees of pan, and not less than plus and minus 45 degrees of tilt. If the bracket is to be used in conjunction with a pan/tilt, the bracket shall be supplied without the adjustable mounting head, and shall have a bolt hole pattern to match the pan/tilt base.

1.4.2.9.8 Pan/Tilt Mount

The pan/tilt mount shall be capable of supporting the camera, lens and housing specified. If the pan/tilt is to be mounted outdoors, the pan/tilt shall be weatherproof, and sized to accommodate the camera, lens and housing weight plus maximum wind loading encountered at the installation site. The pan/tilt shall have heavy duty bearings, hardened steel gears, externally adjustable limit stops for pan and tilt, and mechanical, dynamic or friction brakes. Pan/tilt shall be permanently lubricated. The motors shall be thermally or impedance protected against overload damage. Pan movement shall not be less than 0 to 350 degrees, tilt movement shall not be less than plus and minus 90 degrees. Pan speed shall not be less than 6 degrees per second, and tilt speed shall not be less than 3 degrees per second. The pan/tilt shall be supplied complete with wiring, wiring harnesses, connectors, receiver/driver, pan/tilt control system, pre-position cards, or any other hardware and equipment as needed to provide a fully functional pan/tilt mount to fulfill the site design requirements.

1.4.2.9.9 Explosion Proof Housing

The explosion proof housing shall meet the requirements of NEMA 4X for hazardous locations. The housing shall be designed to provide a tamper resistant enclosure and shall be equipped with tamper proof latches. It shall be supplied with the proper mounting brackets for the specified camera and lens.

1.4.2.10 Video Monitor

1.4.2.10.1 Color Video Monitor

All electronic components and circuits shall be solid state. The monitor shall have a stabilized high voltage power supply, and regulated low voltage power supplies. The monitor shall have automatic frequency control (AFC) and horizontal resolution not less than 280 lines at the center of the picture tube. The video input shall allow switchable loop-through or 75 ohm termination. The monitor shall have circuitry for automatic degaussing. The monitor shall operate on 60 Hz AC power, and shall be capable of operating at a voltage of 205 to 240 volts.

1.4.2.10.2 Configuration

The monitor shall be configured in a cabinet mount. The rack mount shall fit in a standard EIA 482 mm 19 inch rack as described in ECA EIA/ECA 310. Monitors shall not interfere with each other when rack mounted or operated next to each other.

1.4.2.10.3 Controls

Front panel controls shall be provided for power on/off, horizontal hold, vertical hold, contrast, and brightness. The monitor shall have switchable DC restoration.

1.4.2.10.4 Connectors for Video Monitor

Video signal input and output shall be by VGA or HDMI connectors.

1.4.2.11 Video Switcher

The switcher shall conform to CEA 170 specifications, and shall be a vertical interval switcher. Electronic components, subassemblies, and circuits of the switcher shall be solid state. The switcher shall be microprocessor based and software programmable.

The switcher shall be a modular system that shall allow for expansion or modification of inputs, outputs, alarm interfaces, and secondary control stations by addition of the appropriate modules. Switcher components shall operate on 240 volts, 60 Hz AC power. The switcher central processor unit shall be capable of being interfaced to a master security computer for integrated operation and control. The video switcher central processing unit (CPU) shall have the capability of accepting time from a master clock supplied in ASCII format through a TIA-232 input. All components, modules, cables, power supplies, software, and other items needed for a complete and operable CCTV switching system shall be provided. Switcher equipment shall be rack mounted unless otherwise specified. Rack mount hardware shall be supplied to mount the switcher components in a standard 482 mm (19 inches) rack as described in ECA EIA/ECA 310.

1.4.2.11.1 Switcher Software

The switcher shall be software programmable, and the software shall be supplied as part of the switcher. The software shall be installed in the switcher CPU, and shall be configured as required by the site design. Changes or alterations of features under software control shall be accomplished through software programming without changes in hardware or system configuration. The switcher shall retain the current program for at least 6 hours in the event of power loss, and shall not require reprogramming in order to restart the system.

1.4.2.11.2 Switcher Matrix

The switcher shall be a programmable crosspoint switcher capable of switching any video input to any video output. The switcher to be installed at the site shall be configured to switch six (6) cameras to five (5) monitors, and shall have an expansion capability of not less than 10 percent.

1.4.2.11.3 Switcher Modular Expansion

The switcher shall be expandable in minimum increments as specified below.

Input Module

Hardware expansion modules shall be provided to expand the switcher matrix configuration in increments of at least 8 camera inputs.

Output Module

Hardware expansion modules shall be provided to expand the switcher matrix configuration in increments of at least four video outputs.

1.4.2.11.4 Alarm Interface

An alarm interface shall be furnished with the switcher. The interface shall be compatible with the ESS alarm annunciation system. The alarm interface shall monitor alarm closures for processing by the switcher CPU. Alarm inputs to the alarm interface shall be relay contact or through an IA-232 interface. The alarm interface shall be modular and shall allow for system expansion. The alarm interface to be installed at the site shall be configured to handle five (5) alarm points, and shall have an expansion capability of not less than 10 percent. An output shall be provided to actuate a video recorder.

1.4.2.11.5 Switcher Response Time and Alarm Processing

The switcher response time shall not be greater than 200 milliseconds from the time the alarm is sensed at the switcher alarm interface, until the picture is displayed on the monitor. The switcher shall continue to process subsequent alarms and shall put them in a queue. The operator shall be able to view the alarms in queue by operating an alarm release function which switches the subsequent alarms to the monitor in the order of occurrence.

1.4.2.11.6 Control Keyboards

Control and programming keyboards shall be supplied for the video switcher at the security center, and control keyboards shall be supplied for any control/monitoring stations as shown. The control keyboard shall provide the interface between the operator and the CCTV system, and shall relay commands from the operator to the switcher CPU. The keyboard shall provide control of the video switcher functions needed for operation and programming of the video switcher. Controls shall include, but not be limited to: programming the switcher, switcher control, lens function control, pan/tilt/zoom (PTZ) control, control of environmental housing accessories, and annotation programming. If the switcher CPU requires an additional text keyboard for system management functions, the keyboard shall be supplied as part of the video switcher.

1.4.2.11.7 Accessory Control Equipment

The video switcher shall be equipped with signal distribution units, preposition cards, expansion units, cables, software or any other equipment needed to ensure that the CCTV system is complete and fully operational.

1.4.2.11.8 Connectors for Video Switcher

Video signal input and output shall be by VGA or HDMI connectors.

1.4.2.11.9 Video Annotation

Video annotation equipment shall be provided for the video switcher. The annotation shall be alphanumeric and programmable for each video source. Annotation to be generated shall include, but not be limited to: individual video source identification number, time (hour, minute, second) in a 24 hour format, date (month, day, year), and a unique, user-defined title with at least 8 characters. The annotation shall be inserted onto the source video so that both shall appear on a monitor or recording. The lines of annotation shall be movable for horizontal and vertical placement on the video picture. The annotation shall be automatically adjusted for date. Programmed annotation information shall be retained in memory for at least 4 hours in the event of power loss.

1.4.2.12 Video Multiplexer

The video multiplexer shall be a multi-channel record and playback system with the capability of monochrome and color real time multi-screen viewing. Electronic components, sub-assemblies, and circuits of the multiplexer shall be solid state. The multiplexer, using time division multiplexing, shall permit up to 16 camera inputs to be recorded simultaneously on a single video cassette recorder (VCR) or digital video recorder (DVR) or network video recorder (NVR). All 16 camera inputs shall be capable of being viewed on a video monitor either live or recorded. The multiplexer shall allow for viewing of either live video or input from the VCR (Simplex Operation). The multiplexer shall allow for simultaneous viewing, recording playback, and multiplexing (Duplex Operation). The inputs shall be capable of simultaneous viewing on the monitor or full screen individually and in other multi-screen modes such as 2x2, 3x3, 4x4 or

other configurations. The viewing format shall also permit 2x dynamic zoom capability, full screen. The multiplexer shall be compatible with EIA/NTSC video cameras. External camera synchronization shall not be required for proper operation of the video multiplexer. Control of all functions of the multiplexer shall be provided either by a full function keyboard or by pushbutton selection with on-screen menu driven set-up. The multiplexer shall retain the current program for at least 6 hours in the event of power loss.

1.4.2.13 Recorder

The recorder VCR, DVR or NVR shall be specifically designed as a time lapse recorder for use in security systems. The recorder shall operate on 230 volts 60 Hz AC power. Resolution of the VCR in normal play mode shall not be less than 300 horizontal lines in color. Signal-to-noise ratio shall not be less than 40 dB. The recorder shall have a condensation or dew circuit. The recorder shall have a built-in time and date generator that can be turned on or off, and shall impose the time and date on the video during recording. A 24 hour battery back-up shall be provided to protect time/date and programmed information. The recorder shall have first-in-first-out (FIFO) capability and should have at least 1-month or more data retention period.

1.4.2.13.1 Connectors for VCR, DVR or NVR

Video signal input and output shall be by VGA or HDMI connectors with RJ45 LAN port for network connectivity. The recorder shall provide connectors for alarm trigger signal input and output.

1.4.2.14 Video Signal Equipment

The following video signal equipment shall conform to CEA 170. Electrically powered equipment shall operate on 230 volts 60 Hz AC power. All video signal inputs and outputs shall be by BNC or VGA or RJ-45 (with video balun) connectors.

1.4.2.14.1 Ground Loop Corrector

The ground loop corrector shall eliminate the measured ground loop interference (common mode voltage) in wireline or coaxial video transmission lines. The ground loop corrector shall pass the full transmitted video bandwidth with no signal attenuation or loss. Clamping ground loop correctors shall be capable of rejecting at least an 8 volt peak-to-peak 60 Hz common mode signal. Ground isolation transformers shall be capable of rejecting at least a 10 volt peak-to-peak 60 Hz common mode signal. Ground isolation amplifiers shall be capable of rejecting at least a 30 volt peak-to-peak 60 Hz common mode signal. Differential ground loop correctors shall be capable of rejecting at least a 100 volt peak-to-peak 60 Hz common mode signal.

1.4.2.14.2 Video Loss/Presence Detector

The video loss/presence detector shall monitor video transmission lines for presence of the video signal. The detector shall annunciate an alarm when the video signal drops below a pre-set threshold level. A threshold level adjustment shall be provided for each video channel, and the threshold level shall be continuously adjustable through a lockable front panel control. A front panel reset control shall be provided for each video channel, which shall reset the detector after an alarm. The video loss alarm shall be annunciated through a front panel LED and a contact closure as a minimum. Video input shall be loop-through, and the video shall be unaffected when the detector is turned off.

The detector shall not attenuate or reduce the level of the video signal passing through it.

1.4.2.14.3 Video Equalizing Amplifier

The video equalizing amplifier shall be designed to correct loss in video signal level and high frequency attenuation caused by long distance video signal transmission over wireline DTM. The amplifier shall have independent signal gain and equalization controls. The amplifier shall be capable of equalizing at least 900 m 3000 feet of RG-11/U coaxial cable conforming to paragraph CCTV Equipment Video Signal Wiring. The amplifier shall provide a minimum of plus or minus 6 dB of video gain and 12 dB of high frequency compensation. At least one video output shall be provided for each video input. Bandwidth shall be 10 MHz or greater, and frequency response to 8 MHz shall be plus or minus 1 dB or less. Hum and noise shall be 50 dB below 1 volt peak-to-peak or better. Video inputs shall be 75 ohm unbalanced, terminating, differential grounded. Video outputs shall be 75 ohm, differential, source terminated, 1 volt peak-to-peak. Output isolation shall be 40 dB or greater at 5 MHz.

1.4.2.14.4 Video Distribution Amplifier

The video distribution amplifier shall be designed to distribute a single, 75 ohm, unbalanced video input signal to a minimum of 4, 75 ohm, source terminated video outputs. The distribution amplifier shall have not less than plus or minus 3 dB of gain adjustment for the video output. Output isolation shall be 40 dB or greater at 5 MHz. Bandwidth shall be 10 MHz or greater, and frequency response to 8 MHz shall be plus or minus 0.5 dB or less. Hum and noise shall be 55 dB below 1 volt peak-to-peak or better.

1.4.2.14.5 Master Video Sync Generator

The master video sync generator shall generate horizontal drive, vertical drive, blanking, and sync signals as a minimum, with at least one 75 ohm output provided for each signal. The master oscillator crystal shall be pre-aged, and temperature stabilized, ovenized or temperature compensated. The sync generator shall have a composite video input and shall lock to the incoming video signal. If no video is present at the video input, the sync generator shall switch to internal crystal control. Not less than 2.5 microseconds advance and 2.5 microseconds delay of horizontal phase shall be provided. Vertical blanking width adjustment shall be provided. Vertical blanking width adjustment shall have a minimum selection range of 19, 20, and 21 lines.

1.4.2.14.6 Video Sync Distribution Amplifier

The sync distribution amplifier shall be a regenerative amplifier designed to distribute a sync signal input to not less than six, 75 ohm outputs. Output level shall remain constant and shall not be affected by input level variations. Output isolation shall be greater than 35 dB at 5 MHz. A high impedance loop through shall be provided in addition to the six outputs. The distribution amplifier shall have continuously variable delay range of at least 250 nanoseconds to 2.2 microseconds. The delay shall be adjustable through a front panel control.

1.4.2.15 CCTV Camera Poles

1.4.2.15.1 Cantilever Camera Pole

The camera mounting pole shall be a non-hinged cantilever aluminum pole with mounting base. All fittings shall be stainless steel. The camera mounting plate shall locate the camera 4.6 m (180 inches) vertically from the base, and 2.7 m (105 inches) horizontally from the centerline of the pole to the centerline of the camera. The camera mount shall be adjustable with a minimum of 40 degrees pan away from the pole and 6 degrees pan toward the pole, and plus and minus 90 degrees of tilt. The pole shall have an internal wiring harness that routes video, sync, and power between the pole base and the camera mount. The wiring harness shall be compatible with the model camera to be mounted on the pole and the video DTM. Surge protection shall be provided at the pole between the wiring harness, and the incoming electronic signal lines and AC power line. The pole shall have a weatherproof, AC power service outlet that is surge protected and has a ground fault interruption device. Separate circuit breakers shall be provided for camera AC power and service outlet AC power.

1.4.2.15.2 Straight Camera Pole

The camera mounting pole shall be a non-hinged straight aluminium pole with counterweights and mounting base. All fittings shall be stainless steel. The camera mounting plate shall locate the camera 4.6 m 180 inches vertically from the base, and 508.0 mm 20 inches horizontally from the centerline of the pole to the centerline of the camera. The camera mount shall be adjustable with a minimum of 40 degrees pan away from the pole and 6 degrees pan toward the pole, and plus and minus 90 degrees of tilt. The pole shall have an internal wiring harness that routes video, sync, and power between the pole base and the camera mount. The wiring harness shall be compatible with the camera to be mounted on the pole and the video DTM. Surge protection shall be provided at the pole between the wiring harness, and the incoming electronic signal lines and AC power line. The pole shall have a weatherproof, AC power service outlet that is surge protected and has a ground fault interruption device. Separate circuit breakers shall be provided for camera AC power and service outlet AC power.

1.4.2.15.3 Pan/Tilt Mounting Pole

The pan/tilt mounting pole shall be a straight steel or aluminum pole. The pole shall be 6 m 20 feet high and shall have a mounting plate at the top for the pan/tilt. The pole and mounting plate shall have a corrosion-resistant finish. The mounting plate shall have a bolt hole pattern to match the base of the pan/tilt to be mounted on the pole. Under maximum loading, the total pole deflection shall not exceed 0.1 of one degree. A cable conduit shall be provided from the base of the pole to the mounting plate of the pan/tilt. The conduit shall be sized to accommodate all wiring needed for the camera and pan/tilt.

1.4.2.16 Accessories

Standard 482 mm 19 inch electronic rack cabinets conforming to ECA EIA/ECA 310 shall be provided for the CCTV system at the security center and remote control/monitoring sites as shown.

1.4.2.17 Wire and Cable

Provide all wire and cable not indicated as UP College of Medicine Furnished Equipment. All wire and cable components shall be able to withstand the environment the wire or cable is installed in for a minimum of 20 years.

1.4.2.17.1 CCTV Equipment Video Signal Wiring

The coaxial cable shall have a characteristic impedance of 75 ohms plus or minus 3 ohms. RG 59/U coaxial signal cable shall have shielding which provides a minimum of 95 percent coverage, a solid copper center conductor of not less than 23 AWG, polyethylene insulation, and a black non-contaminating polyvinylchloride (PVC) jacket. RG 6/U coaxial cable shall have shielding which provides a minimum of 95 percent coverage, with center conductor of 18 AWG or larger polyethylene insulation, and a black non-contaminating polyvinylchloride (PVC) jacket. Minimum bend radius for coaxial cable shall be at least 80 mm. should be maintained.

If CCTV system supplied is IP-based, the cable should be Category 5e/6 UTP.

Provision for IP-based CCTV cabling are already included on the design wherein CCTV contractor may utilize and tap its CCTV components and devices on the provided structured cabling facility.

1.4.2.17.2 Low Voltage Control Wiring

Twisted pair low voltage control wiring to be used above ground or as direct burial cable shall be provided as described in the Section for BUILDING TELECOMMUNICATIONS CABLING SYSTEM. Plenum or riser cables shall be IEEE C2 CL2P certified.

1.4.2.17.3 Digital Data Interconnection Wiring

Interconnecting cables carrying digital data between equipment located at the security center or at a secondary control/monitoring site shall be not less than 20 AWG and shall be stranded copper wire for each conductor. The cable or each individual conductor within the cable shall have a shield that provides 100 percent coverage. Cables with a single overall shield shall have a tinned copper shield drain wire. Plenum or riser cables shall be IEEE C2 CL2P certified.

If CCTV system supplied is IP-based, the cable should be Category 5/5e/6 UTP.

1.4.2.18 Pre-delivery Testing

1.4.2.18.1 General

Assemble the test CCTV system as specified, and perform tests to demonstrate that the performance of the system complies with the contract requirements in accordance with the approved predelivery test procedures. The tests shall take place during regular daytime working hours on weekdays. Model numbers of equipment tested shall be identical to those to be delivered to the site. Original copies of all data produced during predelivery testing, including results of each test procedure, shall be delivered to the UP College of Medicine (the Client) at the conclusion of predelivery testing prior to the Client's approval of the test. The test report shall be arranged so that all commands and responses are correlated to allow logical interpretation.

1.4.2.18.2 Test Setup

Provide the equipment needed for the test setup and configure it to provide alarm actuated camera call-up and alarm recording as required to emulate the installed system. The test setup shall consist of at least 4 complete camera circuits. The alarm signal input to the CCTV test setup shall be by the same method that is used in the installed system. The video switcher shall be capable of switching any camera to any monitor and any

combination of cameras to any combination of monitors. The minimum test setup shall include:

- a. Four video cameras and lenses, including dome cameras if required for the installed system.
- b. Video monitors.
- c. Video recorder if it is required for the installed system.
- d. Video switcher including video input modules, video output modules, and control and applications software.
- e. Video multiplexer, if required for the installed system.
- f. Alarm input panel if required for the installed system.
- g. Pan/tilt mount and pan/tilt controller if the installed system includes cameras on pan/tilt mounts.
- h. Any ancillary equipment associated with a camera circuit such as equalizing amplifiers, video loss/presence detectors, terminators, ground loop correctors, surge protectors or other in-line video devices.
- i. Cabling for all components.

1.4.3 Part 3 Execution

1.4.3.1 Installation

Install all system components, including UP College of Medicine (UPCM) furnished equipment, and appurtenances in accordance with the manufacturer's instructions, IEEE C2 and as shown, and furnish all necessary connectors, terminators, interconnections, services, and adjustments required for a complete and operable system. Raceways shall be furnished and installed as specified in the Section for UNDERGROUND ELECTRICAL DISTRIBUTION and Section for INTERIOR DISTRIBUTION SYSTEM. DTM shall not be pulled into conduits or placed in raceways, compartments, outlet boxes, junction boxes, or similar fittings with other building wiring. All other electrical work shall be as specified in the above sections including grounding to preclude ground loops, noise, and surges from adversely affecting system operation.

1.4.3.1.1 Existing Equipment

Connect to and utilize existing video equipment, video and control signal transmission lines, and devices as shown. Video equipment and signal lines that are usable in their original configuration without modification may be reused with UP College of Medicine's approval. Perform a field survey, including testing and inspection of all existing video equipment and signal lines intended to be incorporated into the CCTV system, and submit a report to the Client as part of the site survey report defined in paragraph "Group II Technical Data Package." For those items considered non-functioning, provide (with the report) specification sheets, or written functional requirements to support the findings and the estimated cost to correct the deficiency. As part of the report, include the scheduled need date for connection to all existing equipment. Make written requests and obtain approval prior to disconnecting any signal lines and equipment, and creating equipment downtime. Such work shall proceed only after receiving the Client's approval of these requests. If any device fails after the Contractor has commenced work on that device, signal or control line, diagnose the failure and perform any necessary corrections to the equipment. The Client is

responsible for maintenance and repair of the equipment. The Contractor will be held responsible for repair costs due to Contractor negligence or abuse of equipment.

1.4.3.1.2 Enclosure Penetrations

All enclosure penetrations shall be from the bottom unless the system design requires penetrations from other directions. Penetrations of interior enclosures involving transitions of conduit from interior to exterior, and all penetrations on exterior enclosures shall be sealed with rubber silicone sealant to preclude the entry of water. The conduit riser shall terminate in a hot-dipped galvanized metal cable terminator. The terminator shall be filled with an approved sealant as recommended by the cable manufacturer, and in such a manner that the cable is not damaged.

1.4.3.1.3 Cold Galvanizing

All field welds and brazing on factory galvanized boxes, enclosures, and conduits shall be coated with a cold galvanized paint containing at least 95 percent zinc by weight.

1.4.3.1.4 Interconnection of Console Video Equipment

Connect signal paths between video equipment with RG-6/U coaxial cable. Cables shall be as short as practicable for each signal path without causing strain at the connectors. Rack mounted equipment on slide mounts shall have cables of sufficient length to allow full extension of the slide rails from the rack.

1.4.3.1.5 Cameras

Install the cameras with the proper focal length lens as indicated for each zone; connect power and signal lines to the camera; set cameras with fixed iris lenses to the proper f-stop to give full video level; aim camera to give field of view as needed to cover the alarm zone; aim fixed mount cameras installed outdoors facing the rising or setting sun sufficiently below the horizon to preclude the camera looking directly at the sun; focus the lens to give a sharp picture over the entire field of view; and synchronize all cameras so the picture does not roll on the monitor when cameras are selected. Dome cameras shall have all preset positions defined and installed.

1.4.3.1.6 Monitors

Install the monitors as shown and specified; connect all signal inputs and outputs as shown and specified; terminate video input signals as required; and connect the monitor to AC power.

1.4.3.1.7 Switcher

Install the switcher as shown and according to manufacturer's instructions; connect all subassemblies as specified by the manufacturer and as shown; connect video signal inputs and outputs as shown and specified; terminate video inputs as required; connect alarm signal inputs and outputs as shown and specified; connect control signal inputs and outputs for ancillary equipment or secondary control/monitoring sites as specified by the manufacturer and as shown; connect the switcher CPU and switcher subassemblies to AC power; load all software as specified and required for an operational CCTV system configured for the site requirements, including data bases, operational parameters, and system, command, and application programs; provide the original and 2 backup copies for all accepted software upon successful completion of the endurance test; and program the video annotation for each camera.

1.4.3.1.8 Video Recording Equipment

Install the video recording equipment as shown and as specified by the manufacturer; connect video signal inputs and outputs as shown and specified; connect alarm signal inputs and outputs as shown and specified; and connect video recording equipment to AC power.

1.4.3.1.9 Video Signal Equipment

Install the video signal equipment as specified by the manufacturer and as shown; connect video or signal inputs and outputs as shown and specified; terminate video inputs as required; connect alarm signal inputs and outputs as required; connect control signal inputs and outputs as required; and connect electrically powered equipment to AC power.

1.4.3.1.10 Camera Housings, Mounts, and Poles

Install the camera housings and mounts as specified by the manufacturer and as shown, provide mounting hardware sized appropriately to secure each camera, housing and mount with maximum wind and ice loading encountered at the site; provide a foundation for each camera pole as specified and shown; provide a ground rod for each camera pole and connect the camera pole to the ground rod as specified in the Section for OVERHEAD TRANSMISSION AND DISTRIBUTION; provide electrical and signal transmission cabling to the mount location as specified in previous Section; connect signal lines and AC power to mount interfaces; and connect pole wiring harness to camera.

1.4.3.2 System Startup

Do not apply power to the CCTV system until the following items have been completed:

- a. CCTV system equipment items and DTM have been set up in accordance with manufacturer's instructions.
- b. A visual inspection of the CCTV system has been conducted to ensure that defective equipment items have not been installed and that there are no loose connections.
- c. System wiring has been tested and verified as correctly connected as indicated.
- d. All system grounding and transient protection systems have been verified as properly installed and connected as indicated.
- e. Power supplies to be connected to the CCTV system have been verified as the correct voltage, phasing, and frequency as indicated.
- f. Satisfaction of the above requirements shall not relieve the Contractor of responsibility for incorrect installation, defective equipment items, or collateral damage as a result of Contractor work/equipment.

1.4.3.3 Supplemental Quality Control

The following requirements supplement the quality control requirements specified elsewhere in the contract. Provide the services of technical representatives who are thoroughly familiar with all components and installation procedures of the installed IDS; and are approved by the Engineer-in-Charge. These representatives will be present on the job site during the preparatory and initial phases of quality control to provide

technical assistance. These representatives shall also be available on an as needed basis to provide assistance with follow-up phases of quality control. These technical representatives shall participate in the testing and validation of the system and shall submit certification that their respective system portions meet its contractual requirements.

1.4.3.4 Training

1.4.3.4.1 General

Conduct training courses for designated personnel in the maintenance and operation of the CCTV system as specified. If the CCTV system is being installed in conjunction with an ESS, the CCTV training shall be concurrent and part of the ESS training. The training shall be oriented to the specific system being installed under this contract. Training manuals shall be delivered for each trainee with two additional manuals delivered for archiving at the project site. The manuals shall include an agenda, defined objectives for each lesson, and a detailed description of the subject matter for each lesson. The Contractor is responsible for furnishing all audio-visual equipment and all other training materials and supplies. Where the Contractor presents portions of the course through the use of audio-visual material, copies of the audio-visual materials shall be delivered to the UP College of Medicine Manila, either as a part of the printed training manuals or on the same media as that used during the training sessions. A training day is 8 hours of instruction, including two 15 minute breaks and excluding lunchtime, Monday through Friday, during the daytime shift in effect at the facility. For guidance in planning the required instruction, assume the attendees will have a high school education or equivalent. Approval of the planned training schedule shall be obtained from the UP College of Medicine Manila at least 30 days prior to the training.

1.4.3.4.2 Operator's Training

The course shall be taught at the project site for five consecutive training days during or after the Contractor's field testing. A maximum of 12 personnel will attend the course. No part of the training given during this course will be counted toward completion of the performance verification test. The course shall consist of classroom instruction, hands-on training, instruction on the specific hardware configuration of the installed system, and specific instructions for operating the installed system. The course shall demonstrate system start up, system operation, system shutdown, system recovery after a failure, the specific hardware configuration, and operation of the system and its software. The students should have no unanswered questions regarding operation of the installed CCTV system. Prepare and insert additional training material in the training manuals when the need for additional material becomes apparent during instruction. Prepare a written Operator's Training Report after the completion of the course. List in the report the times, dates, attendees and material covered at each training session. Describe the skill level of each student at the end of this course. Submit the report before the end of the performance verification test. The course shall include:

- a. General CCTV hardware, installed system architecture and configuration.
- b. Functional operation of the installed system and software.
- c. Operator commands.
- d. Alarm interfaces.
- e. Alarm reporting.
- f. Fault diagnostics and correction.

- g. General system maintenance.
- h. Replacement of failed components and integration of replacement components into the operating CCTV system.

1.4.3.5 Site Testing

1.4.3.5.1 General

Provide all personnel, equipment, instrumentation, and supplies necessary to perform all site testing. The UP College of Medicine (UPCM) Manila will witness all performance verification and endurance testing. Written permission shall be obtained from the Client before proceeding with the next phase of testing. Original copies of all test data produced during performance verification and endurance testing shall be turned over to the Client at the conclusion of each phase of testing prior to the Client's approval of the test.

1.4.3.5.2 Contractor's Field Testing

Calibrate and test all equipment, verify DTM operation, place the integrated system in service, and test the integrated system. Test installed ground rods as specified in IEEE 142. Submit a report describing all results of functional tests, diagnostics, and calibrations including written certification to the UP College of Medicine (UPCM) Manila that the installed complete system has been calibrated, tested, and is ready to begin performance verification testing. The report shall also include a copy of the approved performance verification test procedure. In addition, make a master video tape recording showing typical day and night views of each camera in the system and shall deliver the tape with the report. Note any objects in the field of view that might produce highlights that could cause camera blinding. Note any objects in the field of view or anomalies in the terrain which may cause blind spots. Note if a camera cannot be aimed to cover the zone and exclude the rising or setting sun from the picture. Note night assessment capabilities and whether lights or vehicle headlights cause blooming or picture degradation. If any of the above conditions or other conditions exist that cause picture degradation or interfere with the camera field of view, inform the Engineer-in-Charge. The tape shall be recorded using the video recorder installed as part of the CCTV system. If a recorder is not part of the CCTV system, provide the tape in Video Home System (VHS) format. Provide the UP College of Medicine (UPCM) Manila with the original tape as part of the documentation of the system and submit a letter of certification stating that the CCTV system is ready for performance verification testing. The field testing shall, as a minimum, include:

- a. Verification that the video transmission system and any signal or control cabling have been installed, tested, and approved as specified.
- b. When the system includes remote control/monitoring stations or remote switch panels, verification that the remote devices are functional, communicate with the security center, and perform all functions as specified.
- c. Verification that the switcher is fully functional and that the switcher software has been programmed as needed for the site configuration.
- d. Verification that switcher software is functioning correctly. All software functions shall be exercised.
- e. Verification that video multiplexers are functioning correctly.
- f. Operation of all electrical and mechanical switcher controls and verification that the control performs the designed function.

- g. Verification that all video sources and video outputs provide a full bandwidth signal that complies with CEA 170 at all video inputs.
- h. Verification that all video signals are terminated properly.
- i. Verification that all cameras are aimed and focused properly. Conduct a walk test of the area covered by each camera to verify the field of view.
- j. Verification that cameras facing the direction of rising or setting sun are aimed sufficiently below the horizon so that the camera does not view the sun directly.
- k. If vehicles are used in proximity of the assessment areas, verification of night assessment capabilities and determination if headlights cause blooming or picture degradation.
- l. Verification that all cameras are synchronized and that the picture does not roll when cameras are switched.
- m. Verification that the alarm interface to the IDS is functional and that automatic camera call-up is functional with appropriate video annotation for all designated ESS alarm points and cameras.
- n. When pan/tilt mounts are used in the system, verification that the limit stops have been set correctly. Verification of all controls for pan/tilt or zoom mechanisms are operative and that the controls perform the desired function. If preposition controls are used, verification that all home positions have been set correctly, and have been tested for auto home function and correct home position.
- o. When dome camera mounts are used in the system, verify that all preset positions are correct and that the dome also operates correctly in a manual control mode.

1.4.3.5.3 Performance Verification Test

Demonstrate that the completed CCTV system complies with the contract requirements. Using approved test procedures, all physical and functional requirements of the project shall be demonstrated and shown. The performance verification test, as specified, shall not be started until receipt by the Contractor of written permission from the UP College of Medicine (UPCM) Manila, based on the Contractor's written report. This shall include certification of successful completion of Contractor Field Testing as specified in paragraph "Contractor's Field Testing", and upon successful completion of training as specified. If the CCTV system is being installed in conjunction with an ESS, the CCTV performance verification test shall be run simultaneously with the ESS performance verification test. The Client may terminate testing at any time when the system fails to perform as specified. Upon termination of testing by the Client or by the Contractor, commence an assessment period as described for Endurance Testing Phase II. Upon successful completion of the performance verification test, deliver test reports and other documentation as specified to the Client prior to commencing the endurance test.

1.4.3.5.4 Endurance Test

Demonstrate the specified requirements of the completed system. The endurance test shall be conducted in phases as specified. The endurance test shall not be started until the UP College of Medicine (UPCM) Manila notifies the Contractor, in writing, that the performance verification test is satisfactorily completed, training as specified has been completed, and correction of all outstanding deficiencies has been satisfactorily completed. If the CCTV system is being installed in conjunction with an ESS, the CCTV

performance verification test shall be run simultaneously with the ESS performance verification test. Provide one operator to operate the system 24 hours per day, including weekends and holidays, during Phase I and Phase III endurance testing, in addition to any personnel that may be made available. The Client may terminate testing at any time the system fails to perform as specified. Upon termination of testing by the Client or by the Contractor, commence an assessment period as described for Phase II. During the last day of the test verify the operation of each camera. Upon successful completion of the endurance test, deliver test reports and other documentation as specified to the Client prior to acceptance of the system.

Phase I (Testing)

Conduct the test 24 hours per day for 15 consecutive calendar days, including holidays, and operate the system as specified. Make no repairs during this phase of testing unless authorized by the UP College of Medicine (UPCM) Manila in writing. If the system experiences no failures during Phase I testing, the Contractor may proceed directly to Phase III testing after receipt of written permission from the Client.

Phase II (Assessment)

After the conclusion of Phase I, identify all failures, determine causes of all failures, repair all failures, and deliver a written report to the UP College of Medicine (UPCM) Manila. The report shall explain in detail the nature of each failure, corrective action taken, results of tests performed, and shall recommend the point at which testing should be resumed. After delivering the written report, convene a test review meeting at the job site to present the results and recommendations to the Client. The meeting shall not be scheduled earlier than 5 business days after receipt of the report by the Client. As a part of this test review meeting, demonstrate that all failures have been corrected by performing appropriate portions of the performance verification test. Based on the Contractor's report and the test review meeting, the Client will determine the restart date, or may require that Phase I be repeated. If the retest is completed without any failures, the Contractor may proceed directly to Phase III testing after receipt of written permission from the Client.

Phase III (Testing)

Conduct the test 24 hours per day for 15 consecutive calendar days, including holidays, and operate the system as specified. Make no repairs during this phase of testing unless authorized by the Client in writing.

Phase IV (Assessment)

After the conclusion of Phase III, identify all failures, determine causes of all failures, repair all failures, and deliver a written report to the UP College of Medicine (UPCM) Manila, results of tests performed, and shall recommend the point at which testing should be resumed. After delivering the written report, convene a test review meeting at the job site to present the results and recommendations to the Client. The meeting shall not be scheduled earlier than 5 business days after receipt of the report by the Client. As a part of this test review meeting, demonstrate that all failures have been corrected by repeating appropriate portions of the performance verification test. Based on the Contractor's report and the test review meeting, the Client will determine the restart date, and may require that Phase III be repeated. Do not commence any required retesting until after receipt of written notification by the Client. After the conclusion of any retesting which the Client may require, the Phase IV assessment shall be repeated as if Phase III had just been completed.

Exclusions

The Contractor will not be held responsible for failures resulting from the following:

- a. An outage of the main power supply in excess of the capability of any backup power source, provided that the automatic initiation of all backup sources was accomplished.
- b. Failure of a UP College of Medicine (UPCM) Manila furnished DTM circuit, provided that the failure was not due to Contractor furnished equipment, installation, or software.
- c. Failure of existing UP College of Medicine (UPCM) Manila owned equipment, provided that the failure was not due to Contractor furnished equipment, installation, or software.

1.4.3.6 Maintenance and Service

Provide all required services, material and equipment necessary for the work to maintain the entire CCTV system in an operational state as specified for a period of 1 year after completion of the endurance test. Impacts on facility operations shall be minimized when performing scheduled adjustments or other unscheduled work.

1.4.3.6.1 Description of Work

The adjustment and repair of the CCTV system includes all computer equipment, software updates, signal transmission equipment, and video equipment. Provide the manufacturer's required adjustments and all other work necessary.

1.4.3.6.2 Personnel

Service personnel shall be qualified to accomplish all work promptly and satisfactorily. The UP College of Medicine (UPCM) Manila shall be advised in writing of the name of the designated service representative, and of any changes in personnel.

1.4.3.6.3 Schedule of Work

Perform two inspections at 6-month intervals or less. This work shall be performed during regular working hours, Monday through Friday, excluding legal holidays. These inspections shall include:

- a. Visual checks and operational tests of the CPU, switcher, peripheral equipment, interface panels, recording devices, monitors, video equipment electrical and mechanical controls, and a check of the picture quality from each camera.
- b. Run system software and correct all diagnosed problems.
- c. Resolve any previous outstanding problems.

1.4.3.6.4 Emergency Service

The UP College of Medicine (UPCM) Manila will initiate service calls when the CCTV system is not functioning properly. Qualified personnel shall be available to provide service to the complete CCTV system. The Client shall be furnished with a telephone number where the service supervisor can be reached at all times. Service personnel shall be at the site within 24 hours after receiving a request for service. The CCTV system